



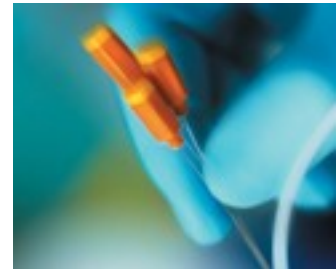
GRAND AVENUE SOFTWARE

solutions for collaborative intelligence

Customer Profile: Synovis Life Technologies, Inc.

Business Summary

- Synovis Life Technologies, Inc. (NASDAQ: SYNO) is a diversified medical device company engaged in developing, designing, manufacturing and bringing to market medical devices for the surgical and interventional treatment of disease. Products and services include:
 - Implantable biomaterial devices and related tools designed to reduce risks of critical surgeries.
 - Devices and products used across several surgical specialties in the niche micro-surgery market.
 - Medical components and devices for the interventional treatment of disease.
 - Contract manufacturing, new product development, quick-turn prototyping, micro coiling, wire forming and grinding, precision machining, polymer injection molding, laser processing, and assembly.



Quality System Goals

- Reduce the cost and overhead of providing the needed document controls and training records.
- Increase the visibility and timeliness of document changes and related training for all employees and managers.
- Improve the bottom line through a reduction of rework and in-process errors due to dated internal information.

Solution

- Synovis Life Technologies deployed the Training and Document Control modules of the Grand Avenue suite.

Business Results

- Electronic training records for all employees improves the timeliness and quality of training related information.
- Email notifications and alerts about work to be done help users know when they have assignments. This has resulted in a dramatic reduction in cycle times.
- The solution was deployed on time and within the defined budget.