



GRAND AVENUE SOFTWARE

solutions for collaborative intelligence

Customer Profile: NeoMetrics, Inc.

Business Summary

NeoMetrics specializes in quality manufacturing of wire-based products and components to the medical device industry. The company's staff has more than 50 years of experience in medical device design and advanced processing of nickel titanium alloys. NeoMetrics provides engineering and design services, rapid prototyping, and volume manufacturing in its ISO 13485:2003 certified facility. Some areas of specialization include Nitinol shape setting, super elastic & shape memory applications (thermal activation), complex Nitinol wire forming, coil bonding & guidewire assembly (welding & adhesive), crimping, and Nitinol tubing and ribbon fabrication. NeoMetrics also offers a complete line of specialty access guidewires for PICC line placement and micro access techniques.

Quality System Goals

- Tie early quality indicators such as issues or non conformances to the corrective/preventive plans and the implementation of those plans.
- Eliminate the time and effort spent pushing paper quality records through the company.
- Increase the visibility of quality actions and results across the company and the supply chain.
- Provide one web-accessible repository of up-to-date quality information for users throughout the company.

Solution

- NeoMetrics is leveraging the automated quality solution from Grand Avenue Software.

Business Results

- Achieved linkage between early quality indicators, the resulting corrective actions, and the verification of the results.
- Accelerated the pace of handling quality records.
- Validated the initial deployment quickly.
- Upgraded and validated new releases in a few minutes.

"The major attributes of the system align directly to our needs: process driven, attractive licensing and pricing, easy to deploy, validate and upgrade, and functionally aligned to ISO 13485. This has helped us improve our overall quality system and increase productivity of our human resources. Overall, Grand Avenue is the right solution for NeoMetrics."

Dave Liebl
Vice President,
R&D, QA, RA
NeoMetrics, Inc.